Install VPN client on a Non SJFC device

Any device connecting to the SJFC network through VPN must have an updated Operating System and updated Antivirus Software. Connecting to the SJFC network with a compromised computer (i.e. virus, malware, etc.) could result in the loss of VPN access.

How to install the VPN client (Windows):

1. From Internet Explorer, go to: https://vpn.sjfc.edu
2. From the Login window, select the appropriate group
3. Enter your username and password (network credentials) and click on Login.
4. If prompted, click on “install ActiveX Control” on the bottom of the Internet Explorer window.
5. After installation is completed, the VPN client will appear in the system tray (bottom right corner of PC). If the pad lock is in the “lock” position, the VPN client is connected.
6. When done using the VPN client, right-click on the icon and select “VPN Disconnect”.

Note: If the auto installer fails, you will receive a prompt to manually install the application. Enter: vpn.sjfc.edu, click on Connect and select the appropriate group.

For assistance, contact the OIT Service Desk:
Web: http://oit.sjfc.edu  Email: oitservicedesk@sjfc.edu  Phone: (585) 385-8016

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How to install VPN client (Mac OS X):

1. From Internet Explorer, go to: https://vpn.sjfc.edu
2. From the Login window, select the appropriate group
3. Enter your username and password (network credentials) and click on Login.

4. From the Install AnyConnect Secure Mobility Client dialog box, the installer will detect the appropriate application needed to install and if the application isn’t available it will prompt for Manual Installation.

5. If prompted click on link to manually install.

6. Double click on the vpn.pkg installer file, follow the on screen instructions and click Continue.
7. From the Install Any Connect Secure Mobility Client dialog box, click on Continue and Agree to Software License.

8. From the Install Any Connect Secure Mobility Client dialog box, click on Install.

9. From the Install Any Connect Secure Mobility Client dialog box, click on Close.

10. Search for the application; Cisco AnyConnect Secure Mobility Client and Open the application.
11. Enter: **vpn.sjfc.edu**, click on **Connect**, select the appropriate **group**, enter your network credentials and click on **Ok**.

12. When done using the VPN client, click on **Disconnect**.

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